OFFICE OF ADMINISTRATION IN AND FOR THE STATE OF ARIZONA

Jason West,)
) CASE NO. HO 17-16/031
Petitioner,)
) DOCKET NO. 17F-H1716031-REL
vs.)
) FINAL ORDER
Desert Sage Two Homeowners)
Association)
Respondent.)
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Pursuant to Arizona Revised Statutes ("A.R.S.") § 41-1092.08, the attached Administrative Law Judge ("ALJ") Decision is adopted by the Commissioner of the Department of Real Estate ("Commissioner") and is accepted as follows:

<u>ORDER</u>

The Commissioner accepts the ALJ decision that Petitioner's petition in this matter is denied.

Pursuant to A.R.S. § 32-2199.02 (B), this Order is binding on the parties unless a rehearing is granted pursuant to A.R.S. § 32-2199.04 based on a petition setting forth the reasons for the request for rehearing within thirty (30) days after the service of this final Order. Per R4-28-1310 a rehearing or review of the decision may be granted for any one of the following causes that materially affect the moving party's rights:

- 1. Irregularity in the proceedings or any order or abuse of discretion by the administrative law judge that deprived a party of a fair hearing.
- 2. Misconduct by the Department, ALJ or the prevailing party.
- 3. Accident or surprise that could not have been prevented by ordinary prudence.
- 4. Newly discovered material evidence that could not with reasonable diligence have been discovered and produced at the original hearing.

Jason West

9365 E Caribbean Lane Scottsdale AZ 85260

- 5. Excessive or insufficient penalties.
- 6. Error in the admission or rejection of evidence or other errors of law occurring during the proceeding.
- 7. That the findings of fact or decision is arbitrary, capricious, or an abuse of discretion.
- 8. That the findings of fact or decision is not supported by the evidence or is contrary to law.

A written request for rehearing should be addressed to Abby Hansen, 2910 N. 44th Street, Suite 100, Phoenix, Arizona, 85018.

This Order is a final administrative action and is effective immediately from the date service is complete. A party may appeal this final administrative decision by filing a complaint for judicial review pursuant to title 12, chapter 7, article 6. The Order will not be stayed unless a stay is obtained from the court in conjunction with the judicial review action.

DATED this 12th day of July 2017.

Judy Lowe, Commissioner

DEPARTMENT OF REAL ESTATE

The foregoing mailed this 12th day of July 2017, via certified mail receipt number 91 7199 9991 7037 6594 5073 to:

Copy sent via certified mail receipt no. 91 7199 9991 7037 6594 5066 to:

Desert Sage Two Homeowners Association c/o NPS, LLC 16099 N 82nd Street, Suite B-2 Scottsdale AZ 85260

Copy sent via certified mail receipt no. 91 7199 9991 7037 6594 5059

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Desert Sage Two Homeowners Association c/o Carpenter, Hazlewood, Delgado & Bolen PLC 1400 E. Southern Ave. Suite 400 Tempe AZ 85282

COPY electronically transmitted to:

The Office of Administrative Hearings 1400 W Washington St, Suite 101 Phoenix, AZ 85007

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By: Abby Hansen

HOA Coordinator

IN THE OFFICE OF ADMINISTRATIVE HEARINGS

Jason West.

Petitioner,

Vs.

Desert Sage Two Homeowners Association,

Respondent.

17-17

Certify

HEARING: June 21, 2017, at 8:30 a.m

APPEARANCES: Jason West ("Petitic

Two Homeowners Association ("Respor claus and list

1, Esq., Carpenter, Hazlewood, Delgado

ADMINISTRATIVE LAW LIDGE. Dis Sage Two Homeowners Association ("Respon

Salwin, Esq., Carpenter, Hazlewood, Delgado

ADMINISTRATIVE LAW JUDGE: Dial

No. 17F-H1716031-REL

ADMINISTRATIVE LAW JUDGE DECISION

FINDINGS (

BACKGROUND AN

- 1. The Arizona Department of Real Estate ("the Department") is authorized by statute to receive and to decide Petitions for Hearings from members of homeowners' associations and from homeowners' associations in Arizona.
- 2. Respondent is a homeowners' association whose members own the condominiums in the Desert Sage Two development. The development is small and is comprised of only approximately 40 homes.
 - 3. Petitioner owns a home in and is a member of Respondent.
- 4. On or about April 10, 2017, Petitioner filed a single-issue petition with the Department that alleged that Respondent had violated Bylaw § 3.6 by refusing to fill vacancies on Respondent's Board of Directors.
- 5. Respondent filed a written answer to the petition, denying that it had violated any Bylaws. The Department referred the petition to the Office of Administrative Hearings, an independent state agency, for an evidentiary hearing.

Office of Administrative Hearings 1400 West Washington, Suite 101 Phoenix, Arizona 85007 (602) 542-9826

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6. A hearing was held on June 21, 2017. Petitioner submitted two exhibits, testified on his own behalf, and for his rebuttal case, called two of Respondent's former Board members, Korey Hjelmeir and Debra Epstein, to testify. Respondent submitted 25 exhibits and presented the testimony of two witnesses: (1) Eugenia ("Gina") Murray, Respondent's Board's president and the only current member of the Board; and (2) Edward ("Eddie") Padilla, the Community Manager currently employed by Respondent's management company, National Property Service ("NPC").

REFERENCED BYLAW

7. Section 3.6 of the Bylaws provides in relevant part as follows:

<u>Vacancies</u>. Vacancies on the Board caused by any reason other than the removal of a director in accordance with the provisions of Section 3.3 of these Bylaws shall be filled by a majority vote of the remaining directors at the first regular or special meeting of the Board held after the occurrence of such vacancy, even though the directors present at such meeting may constitute less than a quorum. Each person so elected shall serve the unexpired portion of the prior director's term.¹

ADDITIONAL HEARING EVIDENCE

- 8. On or about March 8, 2016, Adrian ("Tony") Justiniano, Debra Epstein, and Korey Hjelmeir were elected to the Board.²
- 9. Petitioner filed recall petitions against Mr. Justiniano, Ms. Epstein, and Ms. Hjelmeir. On or about June 23, 2016, Mr. Justiniano, Ms. Epstein, and Ms. Hjelmeir resigned from the Board. Ms. Murray testified that they resigned to avoid unnecessary fees and that they planned to run again for a Board position.
- 10. At an election meeting held on or about August 3, 2016, Respondent's members elected Petitioner, June Thompson, and Christina Van Soest to one-year terms on the Board, with Petitioner serving as president.
- 11. At a Board meeting held on or about August 18, 2016, Petitioner, Ms. Thompson, and Ms. Hjelmeir increased the number of directors from 3 to 5 and appointed Ms. Murray and Myron ("Ray") Elmer to serve one-year terms as directors.

¹ Respondent's Exhibit 2 at 4.

² Many of the dates are from Petitioner's timeline. See Petitioner's Exhibit B.

- 12. On or about August 29, 2016, Ms. Thompson resigned from the Board.
- 13. On or about September 3, 2016, the remaining Board members appointed Elizabeth Mayhew to serve the remainder of Ms. Thompson's term as a director.
- 14. In December 2016, the Board terminated the previous management company and NPS. Ms. Murray testified that Petitioner had submitted a recall petition of the previous management company, but that she did not sign the recall petition.
- 15. On or about February 8, 2017, Ms. Van Soest submitted her resignation from the Board, effective immediately. Ms. Van Soest's resignation stated in relevant part as follows:

I have found the direction of some of the board does not appear to be in the best interest of the community as a whole. I do not have the time nor energy any longer to take part in this endeavor. I appreciate having been voted into this group but I envisioned this being much different than what it seems to have become. I have lived in this subdivision for the past 21 years and we have always enjoyed a harmonious friendly neighborhood. I have enjoyed meeting and getting to know some of you and appreciate the hard work you are doing. I also want to thank NPS for the professionalism and patience they have given us.³

- 16. Ms. Murray testified that Ms. Van Soest said that she was not comfortable with Petitioner, his statements about community members, his research into members' backgrounds and history, and the way he was making Board decisions.
- 17. On or about February 18, 2017, Petitioner resigned from the Board because he had "more important things to worry about than the management of this dysfunctional community."⁴
- 18. On or about February 23, 2017, Mr. Padilla on behalf of NPS and the remaining Board members sent a request for "motivated and dedicated individuals" to serve on the Board. Mr. Padilla requested that interested individuals submit a biography.⁵

³ Respondent's Exhibit 4.

⁴ Respondent's Exhibit 5.

⁵ See Respondent's Exhibit 6 at 3. Ms. Murray testified that the property manager maintained an email list of all of Respondent's members and that notices were given through email. Petitioner acknowledged

- 19. NPS also sent a notice that an open Board Meeting would be held on March 31, 2017.⁶ The third item on the agenda for the March 31, 2017 meeting was "Board appointments."⁷
- 20. Ms. Murray and Mr. Padilla testified that no one responded to Mr. Padilla's February 23, 2017 email or expressed any interest to them in serving on the Board. Ms. Murray testified that at the March 31, 2017 Board meeting, she asked for volunteers or nominations from the floor, but that no one responded to her requests, although there was some discussion between the Board and Petitioner.
- 21. Petitioner testified that Linda Siedler, Teresa Price, Bret Morse, and Bryan Brunatti were interested in serving on the Board, on the condition that the professional errors and omissions policy covering directors was renewed on July 1, 2017. Petitioner testified that the petition that he filed in this matter, as well as an earlier petition that he filed, made questionable whether the insurance policy would be renewed. In addition, Petitioner testified that Ms. Siedler, Ms. Price, Mr. Morse, and Mr. Brunatti were concerned about serving on the Board with Ms. Murray, Ms. Hjelmeir, Mr. Justiniano, or Mr. or Ms. Epstein.
- 22. Respondent submitted the sign-in sheet for the March 31, 2017 Board meeting, which showed seven names, including Petitioner's and Ms. Hjelmeir's, but not any of the individuals that Petitioner testified were willing to serve on the Board under certain conditions.⁸
- 23. Respondent submitted the minutes of the March 31, 2017 Board meeting, which showed that Mr. Elmer, Ms. Murray, and Ms. Mayhew were the Board members present, as well as the same members who had signed the sign-up sheet and David and Debra Epstein via Skype.⁹

that he had received all of the emails submitted and did not allege that any of Respondent's members did not receive adequate notice of the various meetings, candidates, and proposed Bylaw amendment.

⁶ See Respondent's Exhibit 7.

⁷ See Respondent's Exhibit 10.

⁸ See Respondent's Exhibit 8.

⁹ See Respondent's Exhibit 9.

- 24. Petitioner asked Ms. Hjelmeir why she did not volunteer to serve on the Board at the March 31, 2017 meeting. Ms. Hjelmeir stated that she felt the vacancies on the Board should be addressed at an annual meeting, not at a board meeting.
- 25. Petitioner asked Ms. Epstein if she responded to Mr. Padilla's February 23, 2017 email seeking volunteers to serve on the Board. Ms. Epstein stated that neither she nor her husband had responded.
- 26. Ms. Murray testified that the remaining Board members decided to hold an annual meeting because the community was due for such a meeting and to let the community decide which five members should serve on the Board.
- 27. On or about April 4, 2017, Mr. Padilla on behalf of NPC and the remaining Board members requested that members who were interested in serving on the Board submit biographies, with a deadline of April 21, 2017, at 4:00 p.m.¹⁰
- 28. On or about April 4, 2017, Petitioner sent an email to Mr. Padilla, asking if April 21, 2017, at 4:00 p.m. was also the deadline to submit proposed amendments to Respondent's Bylaws.¹¹
- 29. On or about April 4, 2017, Ms. Mayhew submitted her resignation from the Board because she had "enough stress daily with my job and cannot handle this or him. It is making me physically ill and he is not worth that." Ms. Mayhew added that "maybe this will make him happy as now we don't have a board."¹²
- 30. Ms. Murray testified that Ms. Mayhew said that she was referring specifically to Petitioner. Although Petitioner had resigned from the Board by that time, Ms. Mayhew said she did not want to deal with Petitioner's verbal assaults, constant lashing out, and personal attacks, and having to spend so much time mediating.
- 31. On or about April 5, 2017, Mr. Elmer submitted his resignation from the Board "[d]ue to continued problems Jason etc." 13

¹⁰ See Respondent's Exhibit 12.

¹¹ See Respondent's Exhibit 14.

¹² Respondent's Exhibit 13.

¹³ Respondent's Exhibit 15.

- 32. On or about April 18, 2017, Mr. Padilla sent out a reminder to Respondent's members that the deadline to submit biographies if they were interested in serving on the Board was April 21, 2017, at 4:00 p.m.¹⁴
- 33. Mr. Justiniano and Ms. Hjelmeir expressed an interest in serving on the Board and submitted biographies in support of their candidacies.¹⁵ Ms. Murray testified that no one else expressed an interest or submitted a biography.
- 34. Respondent submitted the ballot that was used at the May 15, 2017 annual meeting, which included Ms. Murray's, Mr. Justiniano's, and Ms. Hjelmeir's names. The ballot also included the amendment to the Bylaws that Petitioner had proposed to add as § 3.12, as follows:

Any director who is removed or resigns from the board before the completion of their term may not again serve as a board director for a period of one year following the date of their removal or resignation. This one year directorship ban also applies to any other individual co-owning an association lot with the former director.¹⁶

On May 5, 2017, Mr. Padilla sent an email explaining the ballots to Respondent's members.

- 35. Ms. Murray testified that she accepted nominations from the floor at the May 15, 2017 meeting. Ms. Murray testified Debra Epstein was nominated, but no one else. After ballots were counted, Ms. Murray, Ms. Epstein, Mr. Justiniano, and Ms. Hjelmeir were elected to the Board.¹⁷
- 36. Petitioner's proposed § 3.12 addition to the Bylaws also passed.¹⁸ Because Ms. Epstein, Mr. Justiniano, and Ms. Hjelmeir had resigned from the Board on June 23, 2017, in response to Petitioner's recall petitions, on May 15, 2017, they were no longer eligible to serve on the Board.
- 37. Ms. Murray testified that Ms. Siedler and Ms. Price may have been at the May 15, 2017 annual meeting, but she does not know what they looked like. Mr. Morse

¹⁴ See the Board's Exhibit 16.

¹⁵ See Respondent's Exhibits 17 and 18.

¹⁶ Respondent's Exhibits 11 and 21, Complainant's Exhibit A.

¹⁷ See Respondent's Exhibit 20.

¹⁸ See id.

submitted an absentee ballot and was not at the meeting. Although Mr. Brunatti attended the meeting and counted ballots, he did not ask to be nominated.

- 38. Ms. Murray testified that she has stated repeatedly that she has no intention of resigning from the Board because it is important to have someone serve the community's interests. If she resigns, there will be no one to negotiate the insurance contract and handle other community affairs.
- 39. On June 5, 2017, Mr. Padilla sent an email asking volunteers who were willing to serve on the Board to submit their biographies.¹⁹
- 40. On or about June 12, 2017, Petitioner submitted a petition to remove Ms. Murray from the Board that was signed by eleven members, including Mr. Morse, Ms. Price, Ms. Siedler, and Mr. Brunatti.²⁰
- 41. Mr. and Ms. Epstein both responded to Mr. Padilla's June 5, 2017 email by expressing an interest in serving on the Board.²¹ Ms. Murray testified that Mr. Justiniano and Ms. Hjelmeir have also expressed an interest. Ms. Murray and Mr. Padilla testified that no one else has expressed an interest in serving on the Board in response to Mr. Padilla's June 5, 2017 email.

CONCLUSIONS OF LAW

- 1. A.R.S. § 41-2198.01 permits an owner or a planned community organization to file a petition with the Department for a hearing concerning violations of planned community documents or violations of statutes that regulate planned communities. That statute provides that such petitions will be heard before the Office of Administrative Hearings.
- 2. Petitioner bears the burden of proof to establish that Respondent violated Bylaw § 3.06 by a preponderance of the evidence.²² Respondent bears the burden to establish affirmative defenses by the same evidentiary standard.²³

¹⁹ See Respondent's Exhibit 22.

²⁰ See Respondent's Exhibits 23, 24.

²¹ See the Board's Exhibits 25 and 26.

²² See A.R.S. § 41-1092.07(G)(2); A.A.C. R2-19-119(A) and (B)(1); see also Vazanno v. Superior Court, 74 Ariz. 369, 372, 249 P.2d 837 (1952).

²³ See A.A.C. R2-19-119(B)(2).

- 3. "A preponderance of the evidence is such proof as convinces the trier of fact that the contention is more probably true than not."²⁴ A preponderance of the evidence is "[t]he greater weight of the evidence, not necessarily established by the greater number of witnesses testifying to a fact but by evidence that has the most convincing force; superior evidentiary weight that, though not sufficient to free the mind wholly from all reasonable doubt, is still sufficient to incline a fair and impartial mind to one side of the issue rather than the other."²⁵
- 4. Section 3.6 requires the Board to appoint members to fill vacancies, but it does not empower the Board to conscript members who are not willing to serve on the Board.
- 5. Bylaws must be construed to avoid an absurdity.²⁶ Respondent established that the Board has done all it could to fill vacancies, but that at this time, no eligible members are willing to serve, in part due to Petitioner's obstructionist tactics, including Petitioner and his claimed supporters. Because the Board has done all it could to fill vacancies, Petitioner's petition should be dismissed.

RECOMMENDED ORDER

In view of the foregoing, it is ORDERED that Petitioner's petition in this matter is denied. Pursuant to A.R.S. § 32-2199.02(B), this Order is binding on the parties unless a rehearing is granted pursuant to A.R.S. § 32-2199.04 based on a petition setting forth the reasons for the request for rehearing, in which case the order issued at the conclusion of the rehearing would be binding on the parties.

In the event of certification of the Administrative Law Judge Decision by the Director of the Office of Administrative Hearings, the effective date of the Order will be five days from the date of that certification.

Done this day, June 28, 2017.

/s/ Diane Mihalsky Administrative Law Judge

Transmitted electronically to:

²⁴ Morris K. Udall, Arizona Law of Evidence § 5 (1960).

²⁵ Black's Law Dictionary at page 1220 (8th ed. 1999).

²⁶ See Mail Boxes v. Industrial Comm'n of Arizona, 181 Ariz. 119, 122, 888 P.2d 777, 780 (1995).

Judy Lowe, Commissioner Arizona Department of Real Estate